



Environment Policy

Team Australian Customer Service (TACS) is committed to understanding and minimising any adverse environmental impacts while continuing to meet the expectations of our customers for quality and service and to provide a safe working environment for employees.

We believe that all Team Australian employees and everyone associated with the company have an important role to play in achieving our environmental goals. We aim, therefore, to provide our people with the necessary tools and education to enable their full involvement. To this end, Team Australian undertakes the following actions as a basis for demonstrating to our employees, the public and other interested parties our commitment to meeting our environmental obligations:

- Compliance with applicable laws and regulations
- Conserving energy by effective use of resources, lowering usage, switch off programs and purchase of energy efficient equipment
- Continually seeking to reduce the environmental impact of our operations by:
 - Recycling by-product
 - Safe and appropriate disposal of waste
 - Environmental risk management strategies
 - Establishing environmental standards for our suppliers and contractors
 - Integrating environmental objectives with our business plans and documented management systems
 - Incorporating environmental policy and procedural requirements into the scope of the organisation's audit program
 - A company wide incident reporting and corrective action infrastructure
 - Conducting training and awareness initiatives for Team Australian employees, contractors and suppliers
- A continuous improvement philosophy for TACS integrated business systems.